Volunteer Services



June 2024

Annual Requirements Due In <u>JUNE</u>

Each year, volunteers are required to complete annual training updates to ensure we remain in compliance and our office records are up-to-date. We want each individual to be comfortable with the information they are required to know as a volunteer at St. Elizabeth Healthcare.

Annual requirement information has been mailed to you. This communication includes direction on:

- Annual Training requirements vary by Volunteer Position Level which are based on degree of patient contact and the physical volunteer location
- **TB Testing** Level 1 volunteers only (patient-centered volunteer areas)
- Self-Review Adult volunteers only

Training will be available online beginning <u>Monday, June 3</u>. In addition to an online option, we are offering an in-person training session at SETEC (*St. Elizabeth Training and Education Center*) on Monday, June 10. The In-person training will cover Levels 1 and 2 of the annual training material.

Monday, June 10

SETEC Classroom 10 am - Noon TB testing from 9-10 a.m.

Call any Volunteer Office to sign up for an in-person training. All Annual Requirements are due by June 30.

If you are a Hospice volunteer, please see separate box Hospice Box

VOLUNTEER SPOTLIGHT Khaled Karazon

Khaled Karazon has amassed more than 370 hours of volunteer service as a Patient Transporter at St. Elizabeth Edgewood.



Khaled began volunteering when he was 14 years old alongside his brother. He wanted to explore the healthcare field and knew he could be helpful during a tumultuous time for hospitals. Khaled has been in Patient Transport since he began volunteering almost four years ago.

"I love to see the rhythm of the hospital – seeing the people. I knew what I liked so I kept coming back!"

Following his graduation from Ludlow High School, he will be attending the University of Cincinnati to study bio-medical science. He plans to continue volunteering throughout his college career.

St. Elizabeth Healthcare congratulates all students graduating this spring!

For more information on volunteering, visit stelizabeth.com/volunteer.

Hospice Annual Training (Inservice)

All Hospice volunteers are required to attend a 2hour annual inservice OR participate in the general Annual Requirements Training. If you volunteer in an additional position, you will receive a letter with the requirements for that role. You will only be required to take the Volunteer Annual Training, not both. All classes will be held in the Multipurpose Room at Hospice. Lunch will be provided. Call Debbie or Dana at (859) 301-4622 to register.

| Thursday, June 6 | 11 a.m. to 1 p.m. |
|------------------|-------------------|
| Friday, June 10 | 11 a.m. to 1 p.m |
| Monday, June 17 | 11 a.m. to 1 p.m. |

Volunteer Voice Getting A Fresh Look in July

Volunteer Voice is getting an updated look in July! Volunteer Services will be the **one of the first** hospital departments outside of Marketing to use the new digital platform to enhance communications and newsworthy events at St. Elizabeth.

We will be testing this new format to a small audience in the days ahead of our official launch in July. As always, we look forward to hearing your feedback!

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| MAY 2024 | stelizabeth.com/volunteers |
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WELCOME New Volunteers!

Please give a warm welcome to the volunteers who joined our team in May:

Eloise Benes Levi Curlin Anne Exterkamp Denis Haase Siya Patel Julie Walker

Mia Bishop Jessica Damon Jessica Ginn Evie Parsons Sandra Suedkamp

In Memoriam

Jerry Gauck, DBN Patient Advisory Board Mary Short, Eucharistic Minister/ Surgery Waiting

Hospice Program

The St. Elizabeth Hospice Program holds volunteer training sessions throughout the year. The classes explore issues on death and dying, as well as developing an understanding of the Hospice concept of care. There is no cost or obligation to become a volunteer if you take the classes.

For more information contact Debbie Holloran, Hospice Volunteer Coordinator at (859) 301-4622 or email at <u>debbie.holloran@stelizabeth.com</u>.

Volunteer Uniform Discount

Save \$10 during the month of June on the purchase of a new volunteer uniform!

This is a great time of year to purchase a new uniform! There are several styles available or you can just refresh your favorite uniform! Style samples are available at each Volunteer Office.

If you selected a gift certificate in recognition of reaching a milestone in your service this past year, you can combine that with the \$10 discount! Order forms can be requested in your Volunteer Office or by contacting any Volunteer Office to place your order! June discount can be applied to one uniform per volunteer.

| | 00000 | No Cash Value. Valid for six months from the issued date. | |
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| li () | St. Elizabeth | Appreciation Certificate \$10.00 This certificate is worth \$10.00 and may be redeemed at any St. Elizabeth Heathcare Cit Shop or Volumer Services Office. | |
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