



St. Elizabeth
HEALTHCARE

Volunteer Services

High School Volunteer Program Overview

St. Elizabeth Healthcare
Volunteer Services

Last Updated: March 2019

High School Volunteer Statistics

- High School students who volunteered in 2018: **438**
- New High School Volunteers in 2018: **266**
- Number of service hours in 2018: **25,101**



High School Volunteer Impact



More than **40** departments at St. Elizabeth, including **21** inpatient units, benefit from the help of high school volunteers.



Departments with the most HS Volunteers:

#1 Inpatient Units

#2 Emergency Departments

#3 Gift Shops



- Emergency
- Neurology
- Mother/Infant
- Women's Surgical
- Oncology
- Urology
- Med/Surg
- TCU
- Orthopedics
- ICU
- Skilled Nursing
- Cancer Care
- Gift Shop
- Information Desk
- Laboratory
- Pharmacy
- Physical Therapy
- Radiology
- Sports Medicine
- Surgery – Same Day, PACU, Waiting Area
- Transport

High School Volunteer Program



St. Elizabeth offers a **year-round** volunteer program for high school students.

For training and scheduling purposes, the program is divided into **3** sessions annually.

- Students accepted into the program may transition from session to session with priority scheduling/placements OR they may leave the program and return with priority scheduling/placements prior to new volunteer enrollment
- Verification of hours will not be provided until the student has completed one “successful session” (defined as a session without excessive absences)
- Students who continue for subsequent sessions after their first session in the program may be eligible for benefits, including:
 - Priority scheduling/placements
 - Scholarship eligibility (*additional qualifications of minimum hours/active status applies*)
 - Verification of hours, whenever requested
 - Letters of recommendation

Program Sessions



- Session 1
 - Priority enrollment/scheduling month for current/returning volunteers: December
 - Applicant Informational Session registration: opens 1st Monday in January at 3pm
 - Session runs January through May
- Session 2
 - Priority enrollment/scheduling month for current/returning volunteers: April
 - Applicant Informational Session registration: opens 3rd Monday in April at 3pm
 - Session runs June through mid-August
- Session 3
 - Priority enrollment/scheduling month for current/returning volunteers: July
 - Applicant Informational Session registration: opens 1st Monday in August at 3pm
 - Session runs mid-August through December

High School Volunteer Commitment



Volunteers are asked to commit each session through enrollment/re-enrollment. Completion of a “successful session” is defined as a session without excessive absences.

Volunteer Schedule

- Minimum 3-4 hour shift
- Average 1 shift per week
- Regularly Scheduled (same schedule each week)

**Volunteer Services staff work individually with each HS volunteer to determine a best schedule during each session*

Failure to complete a “successful session” may result in:

- *No verification of service*
- *Inability to participate in future volunteer sessions*



Process to become a High School Volunteer



- Register online for one of our High School Volunteer Applicant Informational Sessions
- Attend HS Applicant Informational Session and return completed Volunteer Application
- Volunteer Staff will review Application and send acceptance/denial notifications to applicants within one week
- Those accepted into the program will schedule and attend an individual Volunteer Placement Appointment
- Those accepted into the program will need to complete a required New Volunteer Packet including forms, Hospital Orientation and health requirements
- Attend applicable training: Nursing Unit, Emergency Department or Patient Experience/Wheelchair Training
- Begin volunteering!

Where do I go to register for an Applicant Informational Session?

- stelizabeth.com/volunteer
- Choose “Becoming a Volunteer”
- Choose “High School Volunteer”



But the **EXPERIENCE** is worth the commitment!



High School Volunteer Testimonials

"I interviewed at the Lake Erie College of Osteopathic Medicine for acceptance into their early acceptance program...A few weeks after my interview... I got in! My volunteering at St. Elizabeth provided me with a plethora of experiences to talk about during my interview and I believe played a critical factor in their decision to accept me."

"A person's visualization of a hospital usually consists of sorrow and tragic situations happening. However, as a volunteer, I always try to be the source of light and happiness a patient needs to get through the battle they are fighting."

"Volunteering at St. Elizabeth Healthcare has been an absolute essential part of my growing up...Before volunteering, I was afraid to leave the comfort of my small high school, but now I am entering college excited."

"I have found one thing to be universally true, a smile never hurts. Imitating the ways of the employees, I approached every visitor with authenticity, kindness and, of course, a smile. Little did I know, the unwavering optimistic attitude I developed during shifts became an essential portion of my personality...my future will not be led by facts and books – my future will be led by my ability to communicate efficiently and use my knowledge in the workplace. Talents I built not in school but with St. Elizabeth."



St. Elizabeth HEALTH CARE

Questions?
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stelizabeth.com/volunteer