

For patient information/
connectivity.....contact

HealthBridge

(513) 469-7222
(follow prompts)



HealthBridge
Collaborative NetWorking for Healthcare

I didn't know HealthBridge did all that!

HealthBridge is your secure, point-and-click access to:

Clinical Messaging

- An electronic test result delivery system for laboratory, radiology and transcribed reports. Available for Deaconess, St. Elizabeth, Mercy Health Partners, TriHealth, Quest, Lab Corp, The Health Alliance, The Christ Hospital, Proscan Imaging, Children's Hospital, McCullough Hyde, MedLab, Medical Diagnostic Labs, TriState Clinical Lab, Margaret Mary, Batesville, Adams County, and Springfield.

Clinical Applications Available

- **Mercy Health Partners:** DocView, Muse Web (ECG tracings), TeleRadiology (radiology images), Chart sign off
- **Children's Hospital Medical Center:** NetAccess, Groupwise
- **Health Alliance:** LastWord, Horizon Lab, PowerPath, Access ANYwhere (UH Medical Record), MagicWeb, PACs (radiology images), Streamline Health (WCMC)
- **TriHealth:** Meditech (to include physician order entry and chart sign off), PACs images
- **Saint Elizabeth:** E-Clin Portal (includes chart completion) EasyWeb (radiology images), SEMC PACS Viewer, Fetal Monitoring, Pyramis (ECG viewing)
- **The Christ Hospital:** Epic, Vericis, PACS
- **CCHIE:** Online Record
- **McCullough Hyde:** MedWeb, Centricity PACs
- **Quest:** Care360
- **LabCorp:** eLabCorp
- **MedLab:** MedLab eSolutions

Insurance Information from the following managed care organizations...

- **Medavant:**
 - Eligibility/benefit verification for Medicaid (IN, OH), AetnaUSHealthCare, Cigna, Anthem, United Healthcare and Humana
 - Referral Authorization for AetnaUSHealthCare
 - Claim status for Aetna, Anthem and Cigna
- **Humana:**
 - Eligibility and Benefit Verification, Referral Authorization, Provider Directory, and Claims Status

Reference Materials fom...

- **Code Correct:** ICD9 and CPT4, CCI coding information and updates
- **NPI and UPIN Numbers:** NPI and UPIN numbers for all 50 states

HealthBridge is available from any high speed internet connection!

- Physicians and their staff can access HealthBridge applications anywhere there are PC's connected to the Internet

For access to HealthBridge - If your practice manager is a HealthBridge User Administrator, ask them to set up your HealthBridge portal account. Otherwise, complete the New User Request Form and the User Administrator Authorization Form and send to us. You will receive an activation email from HealthBridge once your account is setup. If you have any questions please contact the HealthBridge Helpdesk at 513-469-7222 x4 or email info@healthbridge.org.



hbConnect 3.0

Enhanced Features Improve Security and Functionality

The HealthBridge hbConnect 3.0 portal is designed with industry-leading security so that healthcare providers find the security and functionality they need to meet the demanding privacy, accessibility, office management, and workflow pressures of today's market. hbConnect 3.0 provides additional functionality in five critical areas:

Communications

- ✓ Send secure, HIPAA-compliant messages to any registered user

Customization

- ✓ Create user-specific navigation
- ✓ Manage users' access privileges

Directories

- ✓ Search and update provider and organization directories
- ✓ Search and verify provider NPIs

Security

- ✓ Add, approve, restrict, and disable local user accounts
- ✓ Manage contracts and agreements more securely

Self Help

- ✓ Access self help and request training online
- ✓ Empower users to manage their personal account information

*System Requirements – Web Browser: Internet Explorer version 7.
Operating System: Windows XP and Vista. Java: install Java™ 6 Update 14
from downloads.healthbridge.org/hbiava.exe. Configure Popup Blockers
to allow access to *.healthbridge.org. Each user must maintain a unique
email address.*

Internet Explorer 8 is not currently supported.



HealthBridge User Administrator Authorization Form

Organization Name: _____

Telephone: _____

All HealthBridge user additions, deletions, and changes must be authorized by a known User Administrator in an organization. Please identify the authorized User Administrators for your organization below.

This form does not setup or change users in HealthBridge. It only lets us know who is authorized to be the User Administrator for your organization.

Complete the below section for

Authorized User Administrators Only

Name	Email	Telephone	User Admin's Sign Here	Action (circle one)
_____	_____	_____	_____	New Delete Update
_____	_____	_____	_____	New Delete Update
_____	_____	_____	_____	New Delete Update
_____	_____	_____	_____	New Delete Update

User Administrators can request users be added, deleted, or changed by submitting a User Add, Delete, and Change Form (see attached).

By signing below, I certify that I have the authority to grant these privileges for my organization. (Must be a physician, practice manager, resident supervisor, etc.)

Signature: _____

Date: _____

Printed Name: _____

Title: _____

Send this completed form to one (1) of the below:

- UserRequest@HealthBridge.org
- Fax 513-469-7230
- Mail: New User Request
HealthBridge
11300 Cornell Park Drive, Suite 360
Cincinnati, OH 45242