

## Mandatory Flu Vaccinations

Volunteers may obtain their mandatory flu vaccinations FREE of charge from the Employee Health office located off Thomas More Pkwy or on certain dates at a St. Elizabeth facility. A schedule of St. Elizabeth facility Flu Vaccine Clinics are available in the Volunteer Office.

**Documentation of vaccination or completion of other appropriate documentation (described below) are due December 5.** Failure to complete this requirement by December 5 will result in ending your service at St. Elizabeth until after the flu season.

### If you:

- prefer the high dose vaccine, limited quantities available to 65+ at Employee Health only
- prefer to receive your flu vaccine through your physician/other healthcare clinic, you must submit documentation (your name; name of provider; date received) to the Volunteer Office
- have a medical reason to not receive a flu shot, please call your Volunteer Office prior to November 1
- choose to not receive the flu shot - you will be ineligible to volunteer from December 5 – April 2019

## Volunteer Tip of the Month: How does using AIDET® benefit me, my patients and my organization?

Using a consistent conversation framework helps anticipate the needs of patients and their families so that we can meet and exceed the level of care patients expect. AIDET has proven to:

- Improve patient and guest perception of care or service
- Decrease anxiety (for staff and patients) and increase compliance resulting in better clinical outcomes
- Build patient and customer loyalty
- Deliver consistent empathy, concern and appreciation



## Seeking More Volunteers to Enhance our Patients' Experiences

Volunteers at St. Elizabeth are vital in providing the mission to serve our community by providing comprehensive and compassionate care. Through your compassionate service our patients' experiences and St. Elizabeth are truly being enhanced! **If you know someone who may be interested in joining our team of volunteers here at St. Elizabeth, we would love to meet them! And remember, for each new volunteer you refer that begins their service at St. Elizabeth you will earn a \$25 gift certificate to the Gift Shop!** We are currently seeking volunteers for:

- Gift Shop (Highest Current Need)
- Cancer Care and Women's Wellness
- Information Desk (evenings and weekends)
- Patient Transport
- Paws for Patients Therapy Pet Program
- Mail and Flower Delivery

**Note:** Other opportunities are available



**Paws for Patients:** St. Elizabeth Healthcare is looking for some fluffy, warmhearted and cuddly pets for our Paws for Patients Animal Assisted Therapy Program. Learn more about becoming an animal assisted therapy volunteer by contacting the Volunteer Office. 🐾🐾🐾🐾



**A Few of My Favorite Things: 2018 Style Show & Luncheon**

Join us for a fabulous day of shopping, lunch and a peek at the styles you're likely to see in 2019! Every dollar raised will be used to help your family members, friends and neighbors – fight cancer. Together, we'll bring transformative cancer care – and a renewed sense of hope – to our community.

**Monday, Nov. 19; 10am – 3pm**  
**Cincinnati Airport Marriott**  
**2395 Progress Drive**  
**Hebron, KY 41048**



To reserve your space and learn more about ticket cost, contact Emily Cahill at (859) 301-6190 or emily.cahill@stelizabeth.com.

**WELCOME NEW VOLUNTEERS**

Please give a warm welcome to the volunteers who joined our team in **September.**

- Wanda Daunhauer
- Jennifer Dieman
- Beverly Davis
- Carolyn Eilers
- Jennifer Duncan
- Virginia Jacinto
- Clara Riley
- Sophie Collins
- Ruth Saccone

**Shop to Benefit Patient Services!**

**Edgewood**

**Book Fair**

3A Patient Entrance Lobby  
 Wednesday, 10/24; 10am - 7pm and Thursday, 10/25, 7am - 3pm

**Florence**

**DNS Fashion/Accessories**

1A Main Entrance Lobby  
 Thursday, 10/4; 7am - 9pm and Friday, 10/5; 7am - 4pm

**Simply Silver**

Gift Shop Lobby  
 Wednesday, 10/31; 7am - 5pm and Thursday, 11/1; 7am - 3pm

**Ft. Thomas**

**Simply Silver**

1A Main Entrance Lobby  
 Thursday, 10/11; 7am - 5pm and Friday, 10/12; 7am - 3pm

**DNS Fashion/Accessories**

1A Main Entrance Lobby  
 Tuesday, 10/23; 7am - 9pm and Wednesday, 10/24; 7am - 2pm

**Culture of Caring**

In October, we are collecting the following items for patients on FTT's Substance Abuse Unit.

- Board games
- Puzzles
- Journals
- Easy craft kits
- Paint by Numbers



Donations can be dropped off at any Volunteer Office.

**Hepatitis A**

Receiving the Hepatitis A vaccination is not a requirement of employment or volunteering at St. Elizabeth. However, your health and safety is of the utmost importance to us, so we encourage you to think about being vaccinated. It is a 2-part process; 1 now and 1 in six months. You can do so through your physician at your next visit or you are welcome to receive the vaccine at St. Elizabeth Employee Health.

**Please provide the Volunteer Office with your documentation if/when you are vaccinated.**

- **WELLNESS BINGO cards due to Target Health by 10/8**
- **October Wellness Activity Calendar available in the Volunteer Office**



- 10/10** Cooking demo at EDG, 5:30-7pm\*
- 10/23** Essential Oils class at EDG, 5:30-7pm\*
- 10/26** Chair massages at FLO, LLCR, 10am-1pm\*

*\*Must call Target Health to register to attend (859) 301-9004*