



**St. Elizabeth**  
HEALTHCARE

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# Volunteer Services

## Teen Volunteer Programs Overview

St. Elizabeth Healthcare  
Volunteer Services

Last Updated: December 2017

# Teen Volunteer Programs



St. Elizabeth offers 3 Teen Volunteer Programs

- Summer Teen Volunteer Program
  - June – August
  - Registration opens: 3<sup>rd</sup> Monday in April at 3pm
  - Required Training for new volunteers: May
- Fall Teen Volunteer Program
  - October – December
  - Registration opens: 3<sup>rd</sup> Monday in August at 3pm
  - Required Training for new volunteers: September
- Spring Teen Volunteer Program
  - February – April
  - Registration opens: 3<sup>rd</sup> Monday in December at 3pm
  - Required Training for new volunteers: January



# Teen Volunteer Impact



More than **40** departments at St. Elizabeth, including **18** inpatient units, benefit from the help of teen volunteers.



## Departments with the most Teen Volunteers:

#1 Emergency Department

#2 Inpatient Units (combined)

#3 Gift Shops



- Emergency
- Neurology
- Family Birth Place
- Women's Surgical
- Oncology
- Urology
- Med/Surg
- TCU
- Orthopedics
- Behavioral Health
- ICU
- Skilled Nursing
- Cancer Care
- Central Supply
- Gift Shop
- Information Desk/Guest Guide
- Maintenance
- Sports Medicine
- Pharmacy
- Physical Therapy
- Radiology
- Surgery – Same Day, PACU, Waiting Area

# Teen Volunteer Minimum Commitment



Minimum commitments are applicable to all new teen volunteers and are recommended for all continuing teen volunteers.

## Weekly Schedule

- Minimum 3-4 hour shift
- Average 1 shift per week
- Regularly Scheduled (same schedule each week)

*\*Volunteer Services staff work individually with each teen volunteer to determine a best schedule during each program*

## Program Commitment

- Summer Teen Volunteer Program
  - 8 week minimum commitment
- Fall Teen Volunteer Program
  - 10 week minimum commitment
- Spring Teen Volunteer Program
  - 10 week minimum commitment

Failure to meet minimum commitment may result in:

- *No verification of service hours (Staff do not verify hours until teen's first program time commitment is met)*
- *Inability to participate in future Teen Volunteer Programs*

# How do I become a Teen Volunteer?



- Register online for one of our Teen Volunteer Program Trainings
- Complete required New Volunteer Packet including forms, Hospital Orientation and health requirements
- Attend scheduled Teen Volunteer Training
- Attend individually scheduled Volunteer Placement Appointment
- Attend Nursing Unit or Emergency Department Training (required for certain volunteer assignments)
- Begin Volunteer Service!

## Where do I go to register online?

- [stelizabeth.com/volunteer](http://stelizabeth.com/volunteer)
- Choose “Becoming a Volunteer”
- Choose “Teen Volunteer”
- Choose preferred Teen Volunteer Program



# This is a commitment!

Teen Volunteers are required to complete a process that mirrors new paid staff

## Paperwork

- Confidentiality Agreement
- Characteristics of a Volunteer/Volunteer Agreement
- Initial Health Questionnaire
- TB Parent Consent
- TB Test
- Influenza Vaccine
- Flu Parent Consent
- School Reference
- Hospital Orientation



## Training

- 3 hour Hospital Orientation (completed online prior to training)
- 1.5 hour initial Training
- 3-5 hour Nursing Unit or Emergency Department Training (required for certain volunteer assignments)

# But the **EXPERIENCE** is worth the commitment!



## Teen Volunteer Testimonials

*"I interviewed at the Lake Erie College of Osteopathic Medicine for acceptance into their early acceptance program...A few weeks after my interview... I got in! My volunteering at St. Elizabeth provided me with a plethora of experiences to talk about during my interview and I believe played a critical factor in their decision to accept me."*

*"A person's visualization of a hospital usually consists of sorrow and tragic situations happening. However, as a volunteer, I always try to be the source of light and happiness a patient needs to get through the battle they are fighting."*

*"Volunteering at St. Elizabeth Healthcare has been an absolute essential part of my growing up...Before volunteering, I was afraid to leave the comfort of my small high school, but now I am entering college excited."*

*"I have found one thing to be universally true, a smile never hurts. Imitating the ways of the employees, I approached every visitor with authenticity, kindness and, of course, a smile. Little did I know, the unwavering optimistic attitude I developed during shifts became an essential portion of my personality...my future will not be led by facts and books – my future will be led by my ability to communicate efficiently and use my knowledge in the workplace. Talents I built not in school but with St. Elizabeth."*



# St. Elizabeth

## HEALTH CARE

**Questions?**  
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**[stelizabeth.com/volunteer](http://stelizabeth.com/volunteer)**