



St. Elizabeth
HEALTHCARE

Volunteer Services

Teen Volunteer Programs Overview

St. Elizabeth Healthcare
Volunteer Services

Last Updated: December 2017

Teen Volunteer Programs

St. Elizabeth offers 3 Teen Volunteer Programs

- **Summer Teen Volunteer Program**
 - June – August
 - Registration opens: 3rd Monday in April at 3pm
 - Required Training for new volunteers: May
- **Fall Teen Volunteer Program**
 - October – December
 - Registration opens: 3rd Monday in August at 3pm
 - Required Training for new volunteers: September
- **Spring Teen Volunteer Program**
 - February – April
 - Registration opens: 3rd Monday in December at 3pm
 - Required Training for new volunteers: January



Teen Volunteer Impact

More than **40** departments at St. Elizabeth, including **18** inpatient units, benefit from the help of teen volunteers.



Departments with the most Teen Volunteers:

#1 Emergency Department

#2 Inpatient Units (combined)

#3 Gift Shops



- Emergency
- Neurology
- Family Birth Place
- Women's Surgical
- Oncology
- Urology
- Med/Surg
- TCU
- Orthopedics
- Behavioral Health
- ICU
- Skilled Nursing
- Cancer Care
- Central Supply
- Gift Shop
- Information Desk/Guest Guide
- Maintenance
- Sports Medicine
- Pharmacy
- Physical Therapy
- Radiology
- Surgery – Same Day, PACU, Waiting Area

Teen Volunteer Minimum Commitment

Minimum commitments are applicable to all new teen volunteers and are recommended for all continuing teen volunteers.

Weekly Schedule

- Minimum 3-4 hour shift
- Average 1 shift per week
- Regularly Scheduled (same schedule each week)

**Volunteer Services staff work individually with each teen volunteer to determine a best schedule during each program*

Program Commitment

- Summer Teen Volunteer Program
 - 8 week minimum commitment
- Fall Teen Volunteer Program
 - 10 week minimum commitment
- Spring Teen Volunteer Program
 - 10 week minimum commitment

Failure to meet minimum commitment may result in:

- *No verification of service hours (Staff do not verify hours until teen's first program time commitment is met)*
- *Inability to participate in future Teen Volunteer Programs*

How do I become a Teen Volunteer?

- Register online for one of our Teen Volunteer Program Trainings
- Complete required New Volunteer Packet including forms, Hospital Orientation and health requirements
- Attend scheduled Teen Volunteer Training
- Attend individually scheduled Volunteer Placement Appointment
- Attend Nursing Unit or Emergency Department Training (required for certain volunteer assignments)
- Begin Volunteer Service!

Where do I go to register online?

- stelizabeth.com/volunteer
- Choose “Becoming a Volunteer”
- Choose “Teen Volunteer”
- Choose preferred Teen Volunteer Program



This is a commitment!

Teen Volunteers are required to complete a process that mirrors new paid staff

Paperwork

- Confidentiality Agreement
- Characteristics of a Volunteer/Volunteer Agreement
- Initial Health Questionnaire
- TB Parent Consent
- TB Test
- Influenza Vaccine
- Flu Parent Consent
- School Reference
- Hospital Orientation



Training

- 3 hour Hospital Orientation (completed online prior to training)
- 1.5 hour initial Training
- 3-5 hour Nursing Unit or Emergency Department Training (required for certain volunteer assignments)

But the EXPERIENCE is worth the commitment!

Teen Volunteer Testimonials

"I interviewed at the Lake Erie College of Osteopathic Medicine for acceptance into their early acceptance program...A few weeks after my interview... I got in! My volunteering at St. Elizabeth provided me with a plethora of experiences to talk about during my interview and I believe played a critical factor in their decision to accept me."

"A person's visualization of a hospital usually consists of sorrow and tragic situations happening. However, as a volunteer, I always try to be the source of light and happiness a patient needs to get through the battle they are fighting."

"Volunteering at St. Elizabeth Healthcare has been an absolute essential part of my growing up...Before volunteering, I was afraid to leave the comfort of my small high school, but now I am entering college excited."

"I have found one thing to be universally true, a smile never hurts. Imitating the ways of the employees, I approached every visitor with authenticity, kindness and, of course, a smile. Little did I know, the unwavering optimistic attitude I developed during shifts became an essential portion of my personality...my future will not be led by facts and books – my future will be led by my ability to communicate efficiently and use my knowledge in the workplace. Talents I built not in school but with St. Elizabeth."



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Questions?

(859) 301-2140

volunteer@stelizabeth.com

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